



Friends and Family Test Feedback December 2020

Voted Extremely Likely or Likely to recommend because:-

Phoenix (Chesterton Lane)

- Charming staff and appointment on time with minimal waiting.
- Friendly on time service
- I telephoned in the morning for an appointment the same day and was given one the same afternoon and the appointment was on time
- My appointment was on time. Friendly nurse & reception team were terrific in booking the appointment. Very friendly & helpful
- Staff especially reception staff are always helpful. Nurses great too. Waiting area needs some attention, very dated and old but best GP I have had
- Very friendly staff making me feel welcome and comfortable

South Cerney None

Kemble None

RAU None

Tetbury

- Because the nurse was so lovely! And it was very efficient, no wait time, felt very (covid) safe too
- Efficient, friendly and prompt. There's not much more I could ask for!
- Good welcome at reception and very pleasant lady who took my blood.
- I find it very comforting and enjoyable and very professional.
- The nurse that did my husband's and my flu jabs was very helpful, informing us about the procedure and keeping us both relaxed.

BY Text or Email (Surgery Not Known) None

Website None

Voted Unlikely or Extremely Unlikely to recommend because:

Phoenix None

South Cerney None

Kemble None

RAU None

Tetbury None

By Website None

By Text / Email None

Voted Neither because: None